



Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-114001	Application No. 10/784,196
		Applicant Peter Gernold	
		Filing Date February 24, 2004	Group Art Unit Unknown

**Information Disclosure Statement
by Applicant**
(Use several sheets if necessary)

(37 CFR §1.98(b))

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
/LH/	AA	6,446,092	9/3/2002	Sutter			
/LH/	AB	6,256,676	7/3/2001	Taylor et al.			
/LH/	AC	5,870,605	2/9/1999	Bracho et al.			
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						
	AK						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AL							
	AM							
	AN							
	AO							
	AP							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
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	AR	
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	Applicant Peter Gernold		
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U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
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	AM							
	AN							
	AO							
	AP							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
/LH/	AQ	SAP CRM 3.1, "The Administration Console user manual," Walldorf, Germany: SAP AG, December 2002, pp.1-92.
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Examiner Signature /Leon Harper/	Date Considered 09/17/2007
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(Modified)U.S. Department of Commerce
Patent and Trademark Office

Attorney's Docket No.

13906-114P01

Application No.

60/478,349

**Information Disclosure Statement
by Applicant**

(Use several sheets if necessary)

(37 CFR §1.98(b))

Applicant

Peter Gernold

Filing Date

June 16, 2003

Group Art Unit

U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
/LH/	AA	US-6,289,337 B1	09-2001	Davies et al			
/LH/	AB	US 2004/0044729 A1	03-2004	Foerg et al			

Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
/LH/	AC	Chambers, B. et al, "Customer Relationship Management, The New Battlefield for Workflow," Document World, IMC, Amstelveen, NL, vol. 4, no. 4, July 1999, XP009020464.
/LH/	AD	Erasala, N. et al, "Enterprise Application Integration in the Electronic Commerce World," Computer Standards & Interfaces, vol. 25, no. 2, May 2003, pp. 69-82, XP004418377.
/LH/	AE	Hill, J. et al, "Data Transformation: Key to Information Sharing," Gartner Group Strategic Analysis Report, September 19, 1998, pp. 1-60, XP 002223428.
/LH/	AF	Mitschang, B., "Data Propagation: A Necessity for CSCW in Design," Seventh International Conference on CSCW in Design, September 25, 2002, pp. 4-9, XP010615655.
/LH/	AG	Seshadri, P. et al, "SQLServer for Windows CE - A Database Engine for Mobile and Embedded Platforms," Data Engineering, 2000, pp. 642-644, XP010378761.

Examiner Signature

/Leon Harper/

Date Considered

09/17/2007

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